



CodeRED and CodeRED Weather Warning

Caswell County, NC – 2/28/2019 –
Caswell County has recently updated its account with OnSolve, providers of the CodeRED high-speed notification solution and the CodeRED Weather Warning service. This no-charge update will allow message recipients to easily identify calls coming through the systems. Message recipient's Caller ID will read OnSolve or 866-419-5000 for CodeRED calls. And for CodeRED Weather Warning calls, either OnSolve or the number 800-566-9780 will appear on Caller ID displays.

Most relevant for our citizens, says **Barry Lynch, Caswell County's Emergency Services Director**, "Residents can simply dial the number displayed on their Caller ID to hear the last message delivered. This will greatly reduce the number of inbound inquiries handled by our office and will offer residents an immediate replay of the message."

The CodeRED system provides **Caswell County** officials the ability to quickly deliver messages to targeted areas or the entire **county**. If you are not sure that you are included in the database, simply visit the **Caswell County** website, www.caswellcountync.gov, and follow the link to the "CodeRED Community Notification Enrollment" page. It is recommended that all businesses register, as well as all individuals who have unlisted phone numbers, who have changed their phone number or address within the past year, and those who use a cellular phone or VoIP phone as their primary number. Those

without Internet access may call **Caswell County's Emergency Management Center (336-694-5177), Monday through Friday, (8AM-5PM)** to supply their information over the phone.

CodeRED Weather Warning is an opt-in only weather warning product that taps into the National Weather Service's Storm Based Warnings. CodeRED Weather Warning automatically alerts affected citizens in the path of severe weather just moments after a warning has been issued.

About OnSolve

OnSolve is the largest global provider of SaaS-based critical communication solutions for enterprise, SMB, and government customers. The company's cloud-based software communications platform provides seamless and easy-to-deploy solutions for the exchange of critical information among organizations, their people, devices and external entities, with use cases designed to save lives, enhance revenue, and reduce costs. More information can be found on the company's website at www.onsolve.com.