

## MINUTES OF THE CASWELL COUNTY BOARD OF HEALTH

The Caswell County Board of Health met at 7:00 P.M. on \*July 22, 2014 in the Caswell County Health Department's downstairs meeting room in Yanceyville, North Carolina.

### ATTENDANCE:

Position	Name	Present	Not Present
County Commissioner	Nate Hall	X	
Pharmacist	Andrew Foster, Pharm. D, R.Ph. (Chair)		
Dentist	Rose Satterfield, DMD		X
Veterinarian	Christine Frenzel, DVM	X	
Physician (Gen. Pub.)	Cecil Page	X	
Registered Nurse	Jennifer White, RN	X	
Engineer (Gen. Pub.)	Vacant		X
Optometrist (Gen. Pub.)	Carl Carroll, RS, MBA	X	
General Public	Vacant		X
General Public	Elin Armeau-Claggett, PA-C, PhD (Vice-Chair)	X	
General Public	Sharon Kupit		X

Others Present: Frederick Moore, MD – Health Director  
 Jennifer Eastwood, MPH – QI Specialist  
 Sharon Hendricks – Finance Officer  
 Patty Smith-Overman, FNP – Clinic Director

### I. Call to Order

- A. The July 22, 2014 Annual Meeting of the Caswell County Board of Health was called to order by the Secretary (Frederick Moore, MD) at 7:00 P.M. The newest member of the Board of Health, Christine Frenzel, DMV, was introduced to the board.

### II. Election of Officers

- A. Dr. Moore reminded the board that the Secretary to the board presided at the annual meeting until the new chairperson was elected.
- B. Dr. Moore open the floor for nominations for chairperson. Jennifer White nominated Andrew Foster for chair and this was seconded by Carl Carroll. Carl Carroll made a motion that the nominations be closed and this was seconded by Nate Hall. Andrew Foster was elected as chairperson on a vote of 7 to 0.
- C. The new chairperson took over the running of the meeting at this time. The floor was open for nominations for vice chair and the Elin Claggett nominated Cecil Page for vice chair and this was seconded by Carl Carroll. Cecil Page was elected as vice chair on a vote of 7 to 0.

### III. Public Comment

- A. None

### IV. Action Items

- A. Approval of Minutes

A motion was made by Cecil page and seconded by Jennifer White to approve the minutes of the Board of Health for June 24, 2014. There was one typo correction in Section III/B/2 where the word "laps" should have read "lapsed". The motion carried on a vote of 7 to 0.

- B. Budget Amendments

1. Dr. Moore said that Budget Amendment #8 was intended to move funds between lines to cover expenses. Budget Amendment #9 was to budget in \$201,000 of unrestricted fund balance to cover the Medicare shortfall in Home Health. The

- use of this fund balance will cover most of the deficit in last year's budget.
2. Dr. Moore reminded the board that the revenue received in the month of July was typically backed into the previous fiscal year. We anticipate receiving the Medicaid cost settlement and having that backed into the previous year but that check has not yet arrived.
  3. Due to the unusual nature of budget amendment nine, Dr. Moore asked the board if it wanted to discuss this prior to voting on it. There was some discussion about the expected Medicaid cost settlement and how much we were anticipating. Comments were also made that no matter when the cost settlement came in or whether this budget amendment were approved, all the funds not needed to pay expenses would end up in the fund balance.

A motion was made by Cecil page and seconded by Carl Carroll to approve Budget Amendment #8. There was no further discussion and the motion carried on a vote of 7 to 0.

A motion was made by Jennifer White and seconded by Cecil Page to approved Budget Amendment #9. There was no further discussion and the motion carried on a vote of 7 to 0.

**V. Informational Items**

**A. Home health**

1. Home Health continues to have staffing issues. We have had two nursing resignations and one of our part-time nurses has had some health issues that has limited her ability to work. The nursing director has said she will probably be retiring on December 31, another nurse has said she will probably be going out on FMLA for several months.
2. We have begun the process of advertising for replacement nurses but it still takes months to train a nurse after being hired. There is also competition for staff from other Home Health agencies like Danville Regional Medical Center that have been advertising recently. Dr. Moore said that they were currently advertising in the Caswell messenger as well as the Danville Register and Bee and the Employment Security Commission. We also put all this information on the agency website. It was also suggested that we advertise on Facebook.
3. Nate Hall commented that it may be time for the county to look at some nontraditional sources for staffing and some nontraditional advertising. Dr. Moore said that prospective employees often just look at the hourly rate of pay and overlook some of the other benefits that the county offers. One of the additional challenges in our Home Health agency is that several years of experience are needed, so it is difficult to hire directly out of school.
4. Cecil Page commented on the importance of continuing our Home Health agency. Due to the high percentage of Medicaid clients in need of our Home Health services, it might be difficult for those people to receive care if our agency were not providing services.
5. Dr. Moore said that the staffing shortage has put the brakes on some of our efforts to increase her advertising in an attempt to bring in more Medicare patients. He did not want to advertise for more patients when we don't have the staff to care for them.
6. Jennifer White asked what the process and timing for reporting the Home Health agency's progress back to the Board Of Commissioners. Dr. Moore said that the County Manager had asked him to give a monthly report on what was going on and then the County Manager would report back to the commissioners. Nate Hall commented that there were no specific deadlines for reporting that he was aware of, however, he felt that the commissioners were reluctant to continue funding

the program at the current level. He also commented that the population of Caswell County was an aging population and Home Health was a very needed service.

7. Dr. Moore was asked about the current status of the two Health Department software programs that are currently being used.
  - a. "Brightree" is being used in our Home Health agency and while there are problems with the software, most staff are saying that it is usable but could be improved. The other issue we have with bright tree as our billing contract with them. This contract does not expire until March 31 and that is late in the year to be making a major turnaround in our billing process.
  - b. Patagonia is the name of the software being used in the upstairs clinic and while we have just started using it, staff seem to be encouraged by the way it works.
8. Jennifer White commented that just hiring anybody for these nursing positions could very well end up causing more problems than it solved. It takes a certain amount of skill and experience to do this job. There was some discussion about whether the commissioners may need to look at the nursing pay scale to make it more competitive. There is also discussion about some of the other challenges in hiring staff including some of the shortcomings of the county school system may made it difficult for young adults to raise their kids here. The lack of zoning was also mentioned as a deterrent for people moving into the county.

**VI. Other**

- A. Dr. Moore said that he had also included in the packet a copy of the budget for fiscal year 14 – 15 that was approved by the board of commissioners.
- B. He also said that he and Jennifer Eastwood had attended the official Health Department accreditation board meeting where Caswell County received a certificate of re-accreditation. There were several other counties there who had gone through accreditation and Dr. Moore said that Caswell County could hold his head up high when compared to other counties efforts. A copy of the certificate was included in the packet.

**VII. Adjournment**

- A. The Chair adjourned the meeting without objection.

Approved By: \_\_\_\_\_  
Health Director

\_\_\_\_\_  
Date

\_\_\_\_\_  
Board of Health

\_\_\_\_\_  
Date

## **Health Director's Report – September 23, 2014**

### **I. Board of Health Membership**

- A. There are still two vacancies on the Board of Health. The commissioners had appointed someone to fill one of the vacancies but that person withdrew her application due to a scheduling conflict with our monthly meetings.

### **II. Finance**

#### **A. FY 2013 – 2014 budget**

- 1. The Medicaid cost settlement finally came in and was over \$200,000. This was backed into last fiscal year but it is still too soon in the auditing process to know what the final fund balance picture really was. This information typically becomes available sometime in January.

#### **B. FY 2014 – 2015 budget**

##### **1. Budget Amendment**

- a. Included in the packet are two budget amendments. Budget Amendment #1 adds approximately \$11,000 of state funds in the Immunization, Family Planning and WIC programs.
- b. Budget Amendment #2 removes about \$42,000 of state funding in our Pediatric Primary Care program.
  - 1) This cut was unexpected and we received the letter on 16th September saying that the funds are to be cut on the 17th.
  - 2) About half of these funds are used to reimburse Prospect Hill Health Center for seeing uninsured patients. The other half is used at the Health Department for uninsured patients.
  - 3) In order to "pay" for this cut we will delay indefinitely the filling of a vacancy that will happen on December 31 and we are also asking for the addition of \$10,000 more of Pediatric Primary Care fund balance.
  - 4) We feel that between these two actions we will be able to get through the rest of this fiscal year even though we will be short staffed.

##### **2. Budget Status**

- a. We are now at only 16% of the budget, so it is a little early to say how the year is going. We are at 14% of expenses and 13% of revenue before you add in state funds that come in a month late..

#### **C. Staffing**

- 1. We have filled five vacancies (WIC, OBCM, HH) in the last couple of months and we have one more to go (CAP).
- 2. We have also rehired a recent retiree to work on a part-time, temporary, hourly basis to help out with Home Health billing.
- 3. It is good to have the positions filled but it often takes months for the new staff to get oriented to their duties. This takes time and effort by the supervisors and points out the high cost of staff turnover.

#### **D. EH Water Fees**

- 1. After the new budget was approved, we found out that the state lab was going to significantly increase the cost of getting water tested.
- 2. We fortunately have a small stockpile of the water bottles but once we get our figures together, we may be bringing a proposed fee increase for approval. Before we do that we are looking into the possibility of using a different lab for these required tests.

#### **E. EH Phone System**

- 1. The Environmental Health and inspections phone system is on its last legs and

we have been working with the County Manager and the other departments in that building to replace the system.

2. The installation will cost about \$5000 and should be starting in the next few days.

**F. CHA Survey**

1. As a part of the Community Health Assessment process, we are sending out a survey to anybody we can think of.
2. Please take a few minutes to complete this survey and send it to anyone you know that lives and/or works in Caswell County. This is a required part of the health assessment process.

**G. Home Health and CAP Advisory Board**

1. This committee of the Board of Health is in need of some new members.
2. The committee has nominated Michelle Wadell to fill the Social Worker position and Felicia Cunningham to fill the Service Provider position.
3. The Board of Health needs to vote on these membership changes.

**H. Limit Home Health to Caswell**

1. 15-20 years ago the Home Health agency expanded its service area to include 15 miles into Rockingham, Guilford, Alamance and Orange counties. The hope was that this would enable us to tap into more paying patients and help us expand our services in a county that wasn't and isn't growing.
2. However, things have not worked out as planned. Instead of gaining more paying patients as was hoped, we have gained mostly Medicaid patients. Between 75% and 80% of our patients outside of Caswell County are Medicaid. From one perspective we are subsidizing the surrounding counties whose private Home Health companies don't want to accept the Medicaid patients. This also increases the travel time for an already stretched Home Health nursing staff and is also outside our primary mission which is to serve Caswell County.
3. In my opinion, the costs of this effort outweigh the benefits and I would like to stop admitting new patients to Home Health who live outside the county. Over the next several months our current patient census outside the county should dwindle. If in the future the financial picture changes, we can look at the option again.

**III. Informational**

- A.** There are several other statistical and informational reports included in the packet.

**CASWELL COUNTY HEALTH DEPARTMENT (FY 2014-2015)**

	Budget	Actual YTD	Balance	YTD = 16.67%	YTD Est Budg Variance
<b>SALARY &amp; BENEFITS SUB-TOTAL</b>	<b>2,050,017.00</b>	<b>305,784.46</b>	<b>1,744,232.54</b>	<b>14.92%</b>	<b>35,953.37</b>
Board Expenses 120	0.00	0.00	0.00	0.00%	0.00
Salary 121	1,533,478.00	238,455.79	1,295,022.21	15.55%	17,174.99
Call 122	58,758.00	5,716.00	53,042.00	9.73%	4,078.96
Longevity 127	23,052.00	0.00	23,052.00	0.00%	23,052.00
SS / FICA 181	123,098.00	17,783.67	105,314.33	14.45%	2,736.77
Retirement 182	110,127.00	16,488.31	93,638.69	14.97%	1,869.86
Health Insurance 183	201,504.00	27,340.69	174,163.31	13.57%	6,250.03
<b>OPERATIONAL SUB-TOTAL</b>	<b>881,739.00</b>	<b>117,579.00</b>	<b>764,160.00</b>	<b>13.33%</b>	<b>29,406.89</b>
Contracted Services 199	438,474.00	66,744.21	371,729.79	15.22%	6,349.41
Food & Provisions 220	350.00	67.26	282.74	19.22%	(8.92)
Program Supplies 230	29,935.00	3,210.51	26,724.49	10.72%	1,779.65
Pharmaceuticals 238	44,748.00	829.28	43,918.72	1.85%	6,630.21
HH/CAP Med Supplies 239	177,132.00	28,752.18	148,379.82	16.23%	775.72
Office Supplies 260	9,967.00	968.93	8,998.07	9.72%	692.57
Small Tools & Equip. 295	8,690.00	0.00	8,690.00	0.00%	1,448.62
Mileage 311	96,748.00	7,688.80	89,059.20	7.95%	8,439.09
Travel Subsistence 312	5,120.00	0.00	5,120.00	0.00%	853.50
Telephone 321	10,100.00	1,160.52	8,939.48	11.49%	523.15
Postage 325	4,413.00	1,115.01	3,297.99	25.27%	(379.36)
Printing 340	1,712.00	476.40	1,235.60	27.83%	(191.01)
Maint & Repair 352	6,400.00	0.00	6,400.00	0.00%	1,066.88
Advertising 370	7,175.00	577.56	6,597.44	8.05%	618.51
Laundry 392	750.00	29.00	721.00	3.87%	96.03
Training 395	11,638.00	514.00	11,124.00	4.42%	1,426.05
Rental of Copier 431	9,000.00	1,487.36	7,512.64	16.53%	12.94
Rental of Post Meter 432	800.00	0.00	800.00	0.00%	133.36
Ins & Bonding 450	4,960.00	3,607.98	1,352.02	72.74%	(2,781.15)
Dues, Subsc. & Pub. 491	13,627.00	350.00	13,277.00	2.57%	1,921.62
Capital Outlay 500	0.00	0.00	0.00	0.00%	0.00
<b>EXPENSES TOTAL</b>	<b>2,931,756.00</b>	<b>423,363.46</b>	<b>2,508,392.54</b>	<b>14.44%</b>	<b>65,360.27</b>
<b>REVENUE TOTAL</b>	<b>2,916,847.00</b>	<b>401,253.01</b>	<b>2,515,593.99</b>	<b>13.76%</b>	<b>(14,909.00)</b>
<b>STATE SUB-TOTAL</b>	<b>590,102.00</b>	<b>25,765.20</b>	<b>564,336.80</b>	<b>4.37%</b>	<b>(72,604.80)</b>
(101) COUNTY APPROP	627,419.00	218,110.35	409,308.65	34.76%	113,519.60
(102) WCH FUND BAL	156,906.00	44,623.46	112,282.54	28.44%	18,467.23
(102) PPC FUND BAL	29,945.00	15,106.80	14,838.20	50.45%	10,114.97
<b>OTHER SUB-TOTAL</b>	<b>814,270.00</b>	<b>277,840.61</b>	<b>536,429.39</b>	<b>34.12%</b>	<b>142,101.50</b>
(102) MCD - REGULAR	947,300.00	61,515.09	885,784.91	6.49%	(96,399.82)
(102) MCD - SETTLEMENT	0.00	0.00	0.00	0.00%	0.00
(103) MCR - REGULAR	450,500.00	19,937.09	430,562.91	4.43%	(55,161.26)
(103) MCR - HMO	35,000.00	5,742.45	29,257.55	16.41%	(92.05)
(103) PRIVATE INS	18,175.00	3,592.47	14,582.53	19.77%	562.70
(103) DIRECT FEES	61,500.00	6,860.10	54,639.90	11.15%	(3,391.95)
<b>EARNED SUB-TOTAL</b>	<b>1,512,475.00</b>	<b>97,647.20</b>	<b>1,414,827.80</b>	<b>6.46%</b>	<b>(154,482.38)</b>
<b>BALANCE</b>	<b>-14,909.00</b>	<b>-22,110.45</b>			

Actual (Includes Receipt of State Delay)

430.22

**CASWELL COUNTY BUDGET AMENDMENT # \_\_\_\_\_**  
**Health Department Amendment # 1**

**Be it ordained, the FY 2013-2014 Annual Budget Ordinance is hereby amended as follows:**

**PUBLIC HEALTH - 5110**

<i>Expenditure Line</i>	<i>Account Code</i>	<i>Increase / (Decrease)</i>	<i>Amended Budget</i>
Salary 121	100.5110.121.000	(\$1,975.00)	\$1,533,478.00
Health Insurance 183	100.5110.183.000	\$1,093.00	\$201,504.00
Program Supplies 230	100.5110.230.000	\$4,461.00	\$29,935.00
Pharmaceuticals 238	100.5110.238.000	\$2,634.00	\$44,748.00
Mileage 311	100.5110.311.000	\$300.00	\$96,748.00
Travel Subsistence 312	100.5110.312.000	\$639.00	\$5,120.00
Telephone 321	100.5110.321.000	\$400.00	\$10,100.00
Postage 325	100.5110.325.000	\$283.00	\$4,413.00
Printing 340	100.5110.340.000	\$112.00	\$1,712.00
Advertising 370	100.5110.370.000	\$3,225.00	\$7,175.00
Training 395	100.5110.395.000	(\$12.00)	\$11,638.00
Ins & Bonding 450	100.5110.450.000	(\$40.00)	\$4,960.00
Dues, Subsc. & Pub. 491	100.5110.491.000	\$12.00	\$13,627.00
<b>TOTAL EXPENSE BUDGET:</b>		<b>\$11,132.00</b>	<b>\$2,916,847.00</b>

<i>Revenue Lines</i>	<i>Account Code</i>	<i>Increase / (Decrease)</i>	<i>Amended Budget</i>
State - Public Health	100.3510.360.000	\$11,132.00	\$590,102.00
<b>TOTAL REVENUE BUDGET:</b>		<b>\$11,132.00</b>	<b>\$2,916,847.00</b>

**Justification:**

To budget in additional State Funds (Immunization \$7412, Family Planning \$2678, STI \$70, WIC \$972) and move funds between lines to cover expenses.

That all Ordinances or portions of Ordinances in conflict are hereby repealed.

**CASWELL COUNTY BUDGET AMENDMENT # \_\_\_\_\_**  
**Health Department Amendment # 2**

**Be it ordained, the FY 2013-2014 Annual Budget Ordinance is hereby amended as follows:**

**PUBLIC HEALTH - 5110**

<i>Expenditure Line</i>	<i>Account Code</i>	<i>Increase / (Decrease)</i>	<i>Amended Budget</i>
Salary 121	100.5110.121.000	(\$6,667.00)	\$1,533,478.00
Contracted Services 199	100.5110.199.000	(\$26,166.00)	\$438,474.00
<b>TOTAL EXPENSE BUDGET:</b>		<b>(\$32,833.00)</b>	<b>\$2,916,847.00</b>

<i>Revenue Lines</i>	<i>Account Code</i>	<i>Increase / (Decrease)</i>	<i>Amended Budget</i>
State - Public Health	100.3510.360.000	(\$42,833.00)	\$590,102.00
Fund Balance		\$10,000.00	\$186,851.00
<b>TOTAL REVENUE BUDGET:</b>		<b>(\$32,833.00)</b>	<b>\$2,916,847.00</b>

**Justification:**

<p>To decrease State Funds (Pediatric Primary Care \$42,833) due to the unexpected termination of the grant. To increase Pediatric Primary Care Fund Balance to cover some of the lost state funding.</p>
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That all Ordinances or portions of Ordinances in conflict are hereby repealed.

**ENVIRONMENTAL HEALTH MONTHLY STATISTICAL REPORT  
AUGUST 2014**

<b>ACTIVITY DESCRIPTION</b>	<b>#</b>	<b>COMMENTS</b>
<b>FOOD, LODGING, AND INSTITUTIONAL</b>		
Field Visits	24	
Inspections	10	
Permits Issued-New or Revised Business	1	
Permits Suspended/Revoked-Business Closed		
Food Service Plan Review	1	
Consultation Contact	18	
Complaints		
<b>ON SITE WASTE WATER PROGRAM</b>		
Field Visits	44	
Soil/Site Evaluations	9	
Improvement Permits	6	
Construction Authorizations	3	
Operation Permits	5	
Denials	2	
Failing System Evaluations	1	
IP, CA, & OP Permits-Repairs	1	
Existing System Inspections/Authorizations	10	
OSWW Violations Notices		
Consultation Contacts	48	
Migrant Housing Inspections	2	
Pending Applications-Not Addressed		
Complaints		
<b>WATER SAMPLES</b>		
Field Visits	34	
Bacteria Samples	30	
Chemical Samples	13	
Petroleum Samples	1	
Pesticide Samples	1	
Nitrate/Nitrite Samples	16	
Consultation Contacts	38	
Migrant Housing Inspections	1	
<b>WELL PERMITS</b>		
Well Site Field Visits	18	
Number of Permits (New)	5	
Number of Permits(Repair)		
Grout Inspections	6	
Well Head Inspections	4	
Well Abandonment Inspections		
Bore Hole Camera Inspections	1	
Consultation Contacts	11	
Complaints		
<b>SWIMMING POOLS</b>		
Permits/Inspections		
<b>OTHER</b>		
Clerical Time (hours)	18.5	
Phone Contacts (Documented)	150	
Digitizing/Scanning (hours)	98	

**ENVIRONMENTAL HEALTH MONTHLY STATISTICAL REPORT  
JULY 2014**

<b>ACTIVITY DESCRIPTION</b>	<b>#</b>	<b>COMMENTS</b>
<b>FOOD, LODGING, AND INSTITUTIONAL</b>		
Field Visits	15	
Inspections	2	
Permits Issued-New or Revised Business	1	
Permits Suspended/Revoked-Business Closed		
Food Service Plan Review	1	
Consultation Contacts	23	
Complaints		
<b>ON SITE WASTE WATER PROGRAM</b>		
Field Visits	52	
Soil/Site Evaluations	11	
Improvement Permits	9	
Construction Authorizations	4	
Operation Permits	5	
Denials		
Failing System Evaluations		
IP, CA, & OP Permits-Repairs	2	
Existing System Inspections/Authorizations	31	
OSWW Violations Notices		
Consultation Contacts	54	
Migrant Housing Inspections	2	
Pending Applications-Not Addressed		
Complaints	2	
<b>WATER SAMPLES</b>		
Field Visits	31	
Bacteria Samples	22	
Chemical Samples	13	
Petroleum Samples	1	
Pesticide Samples		
Nitrate/Nitrite Samples	10	
Consultation Contacts	14	
Migrant Housing Inspections	2	
<b>WELL PERMITS</b>		
Well Site Field Visits	33	
Number of Permits (New)	7	
Number of Permits(Repair)	2	
Grout Inspections	8	
Well Head Inspections	8	
Well Abandonment Inspections		
Bore Hole Camera Inspections		
Consultation Contacts	31	
Complaints		
<b>SWIMMING POOLS</b>		
Permits/Inspections		
<b>OTHER</b>		
Clerical Time (hours)	36	
Phone Contacts (Documented)	192	
Digitizing/scanning (hours)	58	



# Certificate of Excellence



Presented to

Caswell County Health Department  
(Practice Name)

On

July 30, 2014  
(date)

For Outstanding Immunization  
Assessment Rates



[Signature]

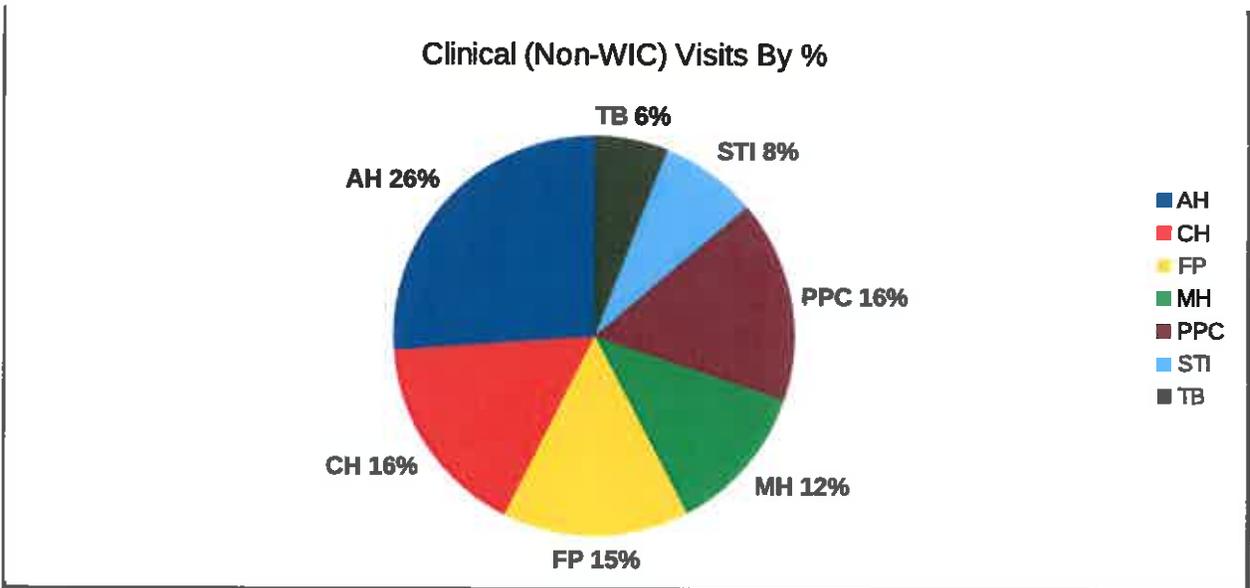
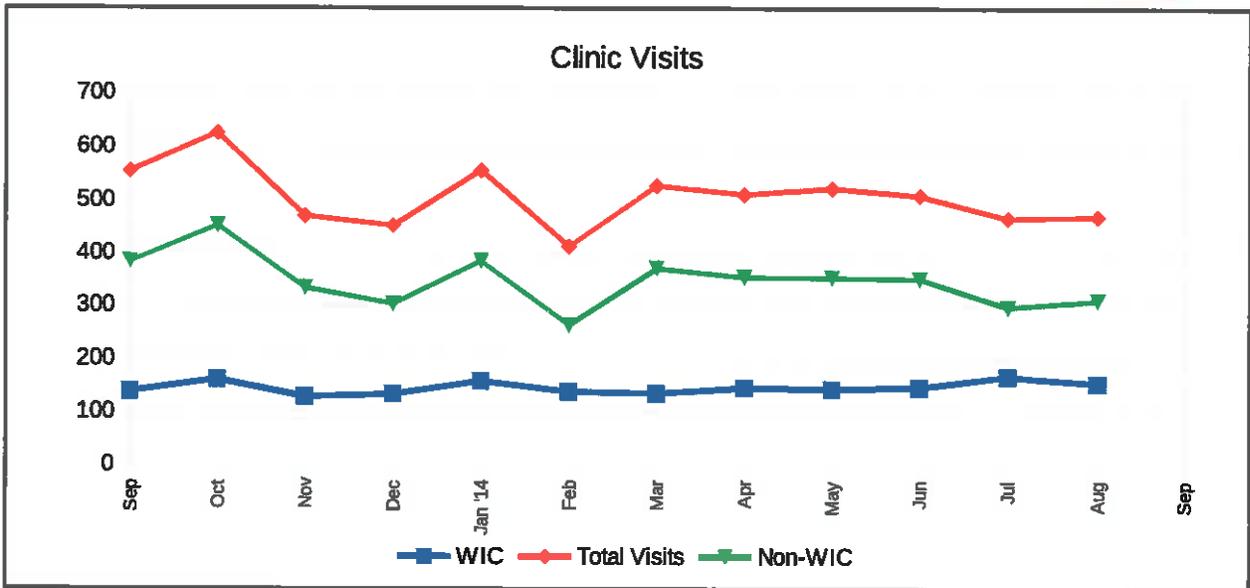
Immunization Program Consultant

Wendy Kohms

Branch Head

**Caswell County Health Dept Clinic Counts By Program And Month**

Area	Sep	Oct	Nov	Dec	Jan '14	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Total	%
AH	90	133	78	72	85	61	93	80	114	104	78	76		2770	18%
CH	89	85	59	56	81	43	63	42	43	43	46	65		1746	11%
FP	47	57	60	48	60	37	47	61	55	66	45	44		1596	10%
MH	50	69	44	48	51	40	41	48	35	43	47	38		1285	8%
PPC	62	63	56	55	69	34	69	72	57	32	44	47		1730	11%
STI	40	30	32	22	26	30	30	26	32	26	24	18		838	5%
TB	4	13	4	1	11	18	27	24	16	36	13	22		625	4%
WIC	137	159	127	132	156	137	134	144	142	145	165	153		4463	29%
Unknown	34	15	8	16	15	11	22	12	27	12	3	5		270	2%
<b>Total Visits</b>	<b>553</b>	<b>624</b>	<b>468</b>	<b>450</b>	<b>554</b>	<b>411</b>	<b>526</b>	<b>509</b>	<b>521</b>	<b>507</b>	<b>465</b>	<b>468</b>		<b>15,323</b>	



**Caswell County Health Department Clinic Counts By Zip Code And Month**

Area	Zip	Sep	Oct	Nov	Dec	Jan '14	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Total	%
Alamance	27201					1									2	0.01%
Ashboro	27203														3	0.02%
Ashboro	27204														1	0.01%
Ashboro	27205														1	0.01%
Blanch	27212	30	37	32	23	32	21	24	28	22	23	30	25		753	4.90%
Bonlee	27213	1													1	0.01%
Brown Summit	27214					2						1	3		9	0.06%
Burlington	27215	2		1	1			1	2	2	1				43	0.28%
Burlington	27216														3	0.02%
Anderson	27217	22	30	24	17	23	23	20	20	21	12	15	12		592	3.85%
Bynum	27228														1	0.01%
Cedar Falls	27230				1							1			3	0.02%
Cedar Grove	27231														2	0.01%
Denton	27239			1											2	0.01%
Eagle Springs	27242				1										4	0.03%
Elon	27244	11	14	10	6	6	8	13	13	10	15	17	6		409	2.66%
Ether	27247														1	0.01%
Gibsonville	27249	13	15	9	6	19	5	21	15	16	9	11	13		395	2.57%
Graham	27253	1				2		1	2	2	1		1		20	0.13%
Haw River	27258								1			1	1		4	0.03%
Hillsborough	27278														1	0.01%
Eden	27288		1	1			2								5	0.03%
Leasburg	27291	27	32	14	13	24	14	14	20	12	8	11	15		533	3.47%
Lexington	27292								1						1	0.01%
Linwood, NC	27299														2	0.01%
McLeansville	27301			2			1								5	0.03%
Mebane	27302	17	12	7	11	13	7	8	15	11	11	9	11		309	2.01%
Milton	27305	57	44	37	39	40	27	41	35	43	37	37	32		1162	7.57%
Mt. Gilead	27306	1													1	0.01%
Oak Ridge	27310														1	0.01%
Peiham	27311	64	76	76	77	72	70	66	67	86	83	56	93		2263	14.73%
Pittsboro	27312					1			1						6	0.04%
Prospect Hill	27314	7	3	2	7	7	7	7	4	4	5	3	7		187	1.22%
Providence	27315	31	55	43	38	51	29	40	31	46	36	34	35		1153	7.51%
Randleman	27317												1		4	0.03%
Reidsville	27320	26	33	21	30	29	24	35	27	31	26	29	34		902	5.87%
Reidsville	27323												1		1	0.01%
Robbins	27325														1	0.01%
Ruffin	27326	23	24	26	14	27	21	20	22	22	16	15	18		659	4.28%
Sanford	27330										1				1	0.01%
Sedalla	27342				2										3	0.02%
Semora	27343	12	12	8	8	6	7	2	3	6	10	7	12		233	1.52%
Snow Camp	27349				1										5	0.03%
Summerfield	27358														1	0.01%
Thomasville	27360								1						1	0.01%
Trinity	27370									1					1	0.01%
Troy	27371											1			1	0.01%
Welcome	27374						1			2					5	0.03%
Wentworth	27375				1										2	0.01%
Whitsett	27377		1									1			3	0.02%
Yanceyville	27379	196	214	142	139	182	131	199	194	186	181	168	140		5255	34.21%
Greensboro	27401														1	0.01%
Greensboro	27403	1		1	1	1									11	0.07%
Greensboro	27405			2								1			6	0.04%
Greensboro	27406								1		1	1			6	0.04%
Greensboro	27407		3			1									11	0.07%
Greensboro	27410					1							1		2	0.01%
Greensboro	27455		1						1			1			7	0.05%
Chapel Hill	27514		1			1									2	0.01%
Chapel Hill	27516						1								1	0.01%
Hurdle Millis	27541							1				1			2	0.01%
Rougemont	27572														1	0.01%
Roxboro	27573	2	1								1		1		19	0.12%
Roxboro	27574		2		1	1			2	2		1	2		19	0.12%
Smithfield	27577											1			1	0.01%
Raleigh	27616						1		2						3	0.02%
Raleigh	27620														3	0.02%
Durham	27711														1	0.01%
Durham	27712														3	0.02%
Camden	27921														1	0.01%
Shelby	28152														1	0.01%
Out Of State	****	5	11	6	5	5	8	7	2	9	6	7	3		220	1.43%
Unknown		4	3		2	7	6	4		7	23	7	1		84	0.55%
<b>Total</b>		<b>553</b>	<b>625</b>	<b>465</b>	<b>444</b>	<b>554</b>	<b>414</b>	<b>524</b>	<b>510</b>	<b>521</b>	<b>506</b>	<b>486</b>	<b>469</b>	<b>0</b>	<b>15,360</b>	<b>100.00%</b>

**94% Of Visits Come From The 12 Caswell County Zip Codes That Are Highlighted Above**

